



# C O N T A C T



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*Ulrich Metrology Inc.*

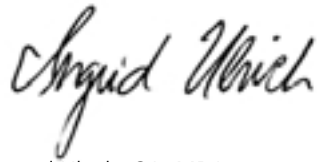
MAY 2004

## MESSAGE FROM THE PRESIDENT

During the past several months, the team at Ulrich Metrology has devoted tremendous energy and personal commitment to meeting and exceeding the needs of our customers, despite a period of unprecedented challenge. This past January we suffered the sudden loss of our president, Anthony Ulrich, due to a tragic snowmobile accident. He left us while enjoying his passion for adventure, and it is in that spirit that we hope you will remember him.

Having worked closely with Anthony over the past eight years as CFO and controller, I shared his intense commitment to the principles and values that have shaped our business since it was founded by our family in 1976. With this transition to my leadership, you can be assured of the dedicated service, superior quality and continued innovation that have become hallmarks of the Ulrich name.

As always, we are here to meet your needs.

A handwritten signature in black ink that reads "Ingrid Ulrich". The signature is written in a cursive, flowing style.

Ingrid Ulrich, CA, MBA  
President, Ulrich Metrology Inc.



The Ulrich team focuses on providing excellent service and technical advice. The following management appointments have been made to ensure the consistency and quality of our customer service:

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### **Ingrid Ulrich, President and CFO**

Ingrid Ulrich has assumed the role of President, Ulrich Metrology Inc., in addition to her responsibilities as CFO. She will lead the strategic direction of the company and ensure its continued commitment to service, quality and innovation. During her eight years as CFO and Controller, Ingrid played a key role in the strategic management of the business. Prior to joining the company, she had a nine-year career as a Chartered Accountant with the firm of Richter, Usher & Vineberg. Ingrid graduated from McGill University with a Bachelor of Commerce as well as a Graduate Diploma in Public Accountancy. She was admitted to the Canadian Institute of Chartered Accountants in 1988, and later received her MBA from Concordia University.

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### **David Llorens, Vice President, Operations**

David's promotion to Vice President, Operations recognises his outstanding contribution to the operational management of the company. He has extensive technical expertise combined with decades of industry knowledge and will take the lead in consulting with clients to develop solutions that meet their specific calibration needs. David joined Ulrich in 1993 and as Laboratory Manager, was instrumental in building our service capabilities and developing our highly skilled technical team. David received his D.E.C. in Aircraft Maintenance Technology from the Ecole Nationale d'Aerotechnique and is a graduate of John Abbott College.

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### **Nuccio Mercuri, Laboratory Manager**

Nuccio's promotion to Laboratory Manager is in recognition of his success in developing the high standards of our Mechanical calibration lab. His management skills and technical knowledge will enable him to oversee our day-to-day laboratory operations and assure superior levels of customer service. A member of the Ulrich team since 1994, Nuccio graduated from John Abbott College with a D.E.C. in Physics Technology.

As a leading ISO 17025 accredited calibration facility, we use state-of-the-art laboratory and computer equipment to deliver our extensive calibration, certification and repair services. We stay at the forefront of our industry by understanding the evolving needs of our customers and adapting our capabilities to meet these challenges.

**On-Site Calibration** is the latest addition to Ulrich's services. A mobile unit, equipped with specialised calibration equipment, can be dispatched to our customers' locations. To determine whether on-site calibration is appropriate for your industry, please contact us for a consultation.



For more information or a consultation to assess your specific needs, please contact:

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